



Teamplate

DATASHEET

Supporting ISO Quality Certification and Compliance

Captaris Teamplate business process automation solutions provide a comprehensive foundation for implementing the entire family of ISO quality standards, including **ISO 9000:2000, ISO 9001:2000, ISO 9004:2000 and ISO 14000.**

IMPLEMENTING ISO IN THE REAL WORLD

Organizations around the world have embraced ISO standards to ensure high quality products and services. Through adherence to these standards, manufacturers, service providers and their customers can share a common set of best practices and expectations for how products are created, and how business is conducted.

While the linked activities mandated by ISO management standards can be implemented at great expense using paper or semi-automated processes, Teamplate for .NET gives organizations the ability to audit and document every step in a process, and to ensure reproducible compliance.

Teamplate improves the process whether the process being managed is gathering and documenting customer requirements, publishing internal and external documentation, controlling purchasing processes or maintaining monitoring and measurement devices. Teamplate provides the easiest way to document the process, integrate the process and audit its execution across the entire organization.

Teamplate's tight integration with Microsoft .NET and other XML Web services architectures make ISO compliance actionable, integrated into the actual business software that runs your organization, rather than being an auditing afterthought. Quality management truly becomes the standard way of doing business.

FEATURES OF TEAMPLATE SUPPORTING ISO QUALITY MANAGEMENT:

- **Granular Auditing** - Every step of a process is logged, showing who did what, when and with what documents and data.
- **Security** - Teamplate uses role-based and individual access control, to ensure that only authorized personnel have access to systems, processes and data, and ensuring the accuracy of the process audit trail.
- **Time Tracking** - Teamplate provides management with ad-hoc reports that provide insight into process efficiency, allowing managers to identify the root causes of bottlenecks, rather than symptoms.
- **Process Visualization** - Teamplate's process view gives organizations a way to visually document the flow of linked tasks and the sub-processes and technology they tie into, providing an intuitive overview of the process to employees, customers and other process stakeholders.
- **Integration** - Because Teamplate uses XML Web Services to deeply integrate into companies' computing infrastructures, features like Web publishing, wireless device support, accounting system integration and more become functional components of your quality process.

Teamplate for .NET transforms ISO quality management into a core competitive asset, not bureaucratic paper pushing.

FOR MORE INFORMATION

Captaris is a leading provider of Business Information Delivery solutions that integrate, process and automate the flow of messages, data and documents. Captaris produces a suite of proven products and services, in partnership with leading enterprise technology companies, delivered through a global distribution network. Captaris has installed over 80,000 systems in 44 countries, with 93 of the Fortune 100 using the company's award-winning products and services to reduce costs and increase the performance of critical business information investments. For more information please contact us at sales@teampate.com, www.teampate.com or www.captaris.com.

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