

WIRELESS

Until now, true wireless connectivity has been an elusive goal for organizations. TechLine Communications can build a bridge between your employees and company email, groupware, databases, Customer Relationship Management (CRM), and Enterprise Resource Planning (ERP) systems. Whether your employees are using an Internet enabled cell phone, 2-way pager, PDA, or hand-held computer, they can control messages, data, and documents stored on the corporate network—delivering on the wireless promise.

TechLine Communications Wireless Solutions offers multiple media channels to enable your organization to communicate faster and more efficiently, ensuring your employees have the information they need to conduct business, regardless of their location.

- ▶ **Email Connectivity** - TechLine Communications installs and integrates a system that provides your organization with wireless access to email messages, contacts, tasks, and calendar applications.
- ▶ **Document Access** - By providing access to your network documents over a wireless device, TechLine Communications creates new ways for your employees to conduct business, whether they're in another building or another state.
- ▶ **CRM, ERP, or Database Connections** - TechLine Communications adds value to your existing systems by opening them up to your traveling or off-site employees. Decisions or responses that once had to be postponed until individuals were back in the office can be made immediately, enhancing customer service, sales, and productivity.
- ▶ **Professional Services** - TechLine Communications' experienced staff ensures that you have the right wireless system for your needs, that it's installed and integrated correctly, and your employees have been trained on administration and use.

By utilizing your applications through wireless access, you enhance productivity and customer satisfaction.

ABOUT TECHLINE COMMUNICATIONS

TechLine Communications is a Seattle-based systems integrator and professional services firm that works with companies to select, design, install, and support enhanced messaging and information management tools. In business since 1993, we utilize our experience to design business solutions for some of the Northwest's premier companies. These solutions speed inquiry processing, knowledge management, and information delivery. By working with TechLine Communications, our clients automate processes to respond to customer needs faster, while reducing cost.

Our Wireless Solutions provide:

- **Enhanced productivity and customer service**
- **Expert customization that ensures your wireless system integrates with your existing systems**
- **Knowledgeable and friendly training, and responsive support**
- **Dedicated focus on communications, ensuring expert technical assistance**

WHY TECHLINE COMMUNICATIONS

TechLine Communications helps you analyze requirements, and select and tailor the right products to solve your business challenges. We provide the customization services needed to integrate those products with your existing systems, streamlining your internal processes. We then train your administrators and users to ensure the system can be run and will be utilized in the most efficient way possible. Finally, we offer ongoing support and maintenance assistance, and provide updates as your business needs evolve.



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Superior Solutions for Business Communications