



TECHLINE
COMMUNICATIONS, INC.

COMPANY OVERVIEW

TechLine Communications is a Seattle-based systems integrator and professional services firm that works with companies to select, design, install, and support enhanced messaging and information management tools. In business since 1993, we utilize our experience to design business solutions for some of the Northwest's premier companies. These solutions speed inquiry processing, knowledge management, and information delivery. By working with TechLine Communications, our clients automate processes to respond to customer needs faster, while reducing costs.

OUR SOLUTIONS

Our complete portfolio of information and communication management solutions automates routine tasks, speeds communication both internally and externally, and increases your access to information. These business solutions help you serve your customers better and reduce staff time spent on repetitive tasks, freeing them for more productive activities.

- ▶ **Messaging** eases communications using fax and voice technologies integrated with your email server to create a single communications infrastructure, with greatly expanded functionality.
- ▶ **Wireless** access to your email, groupware, CRM, ERP, databases, and other applications allows mobile employees to be more productive and responsive, and to make intelligent business decisions—regardless of location.
- ▶ **Information Capture** gathers data and complete documents through form or Web interfaces, and provides automated indexing of electronic documents that enables you to quickly access vital business information.
- ▶ **Imaging and Document Management** gives you access, process control, and management of your company's information, automating tasks and streamlining your workflow.
- ▶ **Professional Services** with TechLine Communications' experienced staff ensures that you have the right system for your needs, that it's installed and integrated correctly, and your employees have been trained on its administration and use.

OUR PARTNERS

TechLine Communications partners with the premier voice, fax, and information management product vendors, allowing us to offer you the best hardware and software products as part of your business solution. Our current partners and certification levels are: Brooktrout - Premier Partner, Captaris - RightFAX Platinum Partner, Cardiff - Platinum Partner, Intel/Dialogic - Dialogic VAR Council Member 1997 - 2000, Kofax, LibertyIMS - Business Partner, Microsoft - MCSE Certification, nCipher - Security Partner. In addition, TechLine Communications is an authorized dealer of Compaq, Fujitsu, HP, and Panasonic.

OUR CLIENTS

TechLine Communications has designed business solutions for premier Northwest companies including: Food Services of America, Fred Hutchinson Cancer Research Center, Immunex, Internal Revenue Service, Microsoft Corporation, Paccar, Preston, Gates, Ellis, LLP, Safeco, Sharp Electronics Corporation, University of Washington, Virginia Mason Research Center, Weyerhaeuser Company, WRQ, and more.

TechLine Communications provides:

- Experienced consulting services
- Complete systems to solve your business challenges
- Expert system selection, customization, and implementation
- Knowledgeable and friendly training, and responsive support
- Dedicated focus on a product suite, ensuring expert technical assistance

WHY TECHLINE COMMUNICATIONS

TechLine Communications helps you analyze requirements, and select and tailor the right products to solve your business challenges. We provide the customization services needed to integrate those products with your existing systems, streamlining your internal processes. We then train your administrators and users to ensure the system can be run and will be utilized in the most efficient way possible. Finally, we offer ongoing support and maintenance assistance, and provide updates as your business needs evolve.

**Commencing Our 10th Year
in Business**

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Superior Solutions for Business Communications