

What's New in RightFax 9.3

RIGHTFAX 9.3 DELIVERS

- Increased enterprise performance and scalability
- Faster fax document processing speeds
- Enhanced Web access tools
- Simplified deployment and administration
- Better support for disaster recovery scenarios

RIGHTFAX 9.3 FEATURE HIGHLIGHTS

RightFax Shared Services Module Multiple RightFax application servers can now share a single RightFax database and services. This offers significant improvements in user administration, load-balancing, data redundancy and support for disaster recovery scenarios.

RightFax Database Enhancements RightFax 9.3 offers performance enhancements to inbound document processing that will benefit companies seeing increased document traffic within their organization. This release uses Microsoft SQL Server to manage a new receive queue, adding even more reliability, better performance and load-balancing for received faxes.

RightFax Web Access (RWA) Numerous updates have been made to improve usability for both users and administrators including simplified log-in and delegate support, online tutorials and documentation, streamlined error-handling, an Administrators Tab and client-side fax printing and saving.

Captaris Synchronization Module An XML-based tool synchronizes company data to RightFax 9.3 from Microsoft Active Directory or the Lightweight Directory Access Protocol (LDAP). The new Microsoft Active Directory integration does not require an update to the company's existing schema.

Server Side Application (SSA) Conversion Enhancements The new Captaris Isolated Conversion Engine improves the speed and efficiency by which documents are converted to faxes on the RightFax Server from native applications such as Microsoft Word, PowerPoint, Excel and HTML.

Windows and Database Certifications RightFax 9.3 is certified on Microsoft Windows 2000 Standard and Advanced Server; Windows Server 2003 Standard and Enterprise Edition. RightFax FaxUtil is certified as "Designed for Windows XP." Database support includes Microsoft SQL Server 2000 and 2005 Standard and Enterprise Edition, as well as SQL Server Express 2005. RightFax 9.3 is also certified with SQL Server 2000.

Installation Enhancements A new prerequisites CD launches a wizard that conducts preinstallation checks and updates to the server or client computer. In addition, RightFax 9.3 also includes a separate client installation program that allows the client components to be installed and deployed separately from the server package.

Enhancements for Eicon Fax Boards RightFax 9.3 now includes support for the Eicon fax board features: call blocking, inbound routing and enhanced use of CSID. These features are available with Eicon Diva Server fax boards.

Miscellaneous Feature Enhancements

- SMTP gateway enhancement for splitting fax traffic between gateways
- FaxUtil now supports mixed paper size printing. Letter and legal pages can be printed from a single fax.
- A new ability to set or deny routing of faxes that are not received completely
- Enhanced history records with more tracking information
- DocTransport simulation capability
- SQL Server Express 2005 replaces MSDE as the database bundled with RightFax Server

FOR IMMEDIATE RELEASE

New Version of Captaris RightFax® Delivers More Enterprise-wide Performance

Updates make the leading fax server and electronic document delivery solution even more robust, reliable and easier for IT managers to administer

Philadelphia, PA — May 16, 2006— Captaris, Inc. (NASDAQ: CAPA), a leading provider of software products that automate business processes, today announced at the AllIM Expo 2006 ECM conference the upcoming release of Captaris RightFax 9.3. The latest version of the world's leading fax server and electronic document delivery solution includes significant enhancements in enterprise performance, scalability and user administration, with faster document delivery speeds, better support for disaster recovery scenarios, and an updated web access client.

"We are pleased to see the applied expertise of the Captaris products for imaging and document delivery integrated with the Microsoft Office system," said Robert Bernard, general manager of the Global ISV Group at Microsoft Corp. "This is a great value-add and a win for our Enterprise Content Management customers, and will continue to help enable those customers to work under the highest level of reliability and performance for increased efficiency."

Key Features and Benefits

A new database consolidation feature. Multiple RightFax application servers will be able to share a single instance of the RightFax SQL database, offering significant improvements in user administration, load balancing, data redundancy, and support for disaster recovery scenarios.

An XML-based tool to synchronize company data to RightFax from Microsoft Active Directory or the Lightweight Directory Access Protocol (LDAP). Built on the Microsoft .NET Framework, this drastically reduces administration time and ensures more accurate data synchronizations. The new Microsoft Active Directory integration does not require an update to the company's existing schema.

Several enhancements to the RightFax Web Access client that make it even easier to deploy and to use.

Performance enhancements to inbound document processing that will benefit companies seeing increased document traffic entering their organization. RightFax 9.3 uses Microsoft SQL Server to manage the receive queue, adding even more reliability, better performance and load balancing.

A new server application, built on the Microsoft .NET Framework, provides a faster and more efficient conversion of Microsoft Office documents into faxes.

Support for multiple dedicated SMTP gateways for inbound or outbound fax processing, which will improve document delivery speed and eliminate processing delays.

Updates to Eicon fax board support including call blocking, inbound routing and enhanced use of CSID.

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