

DATASHEET

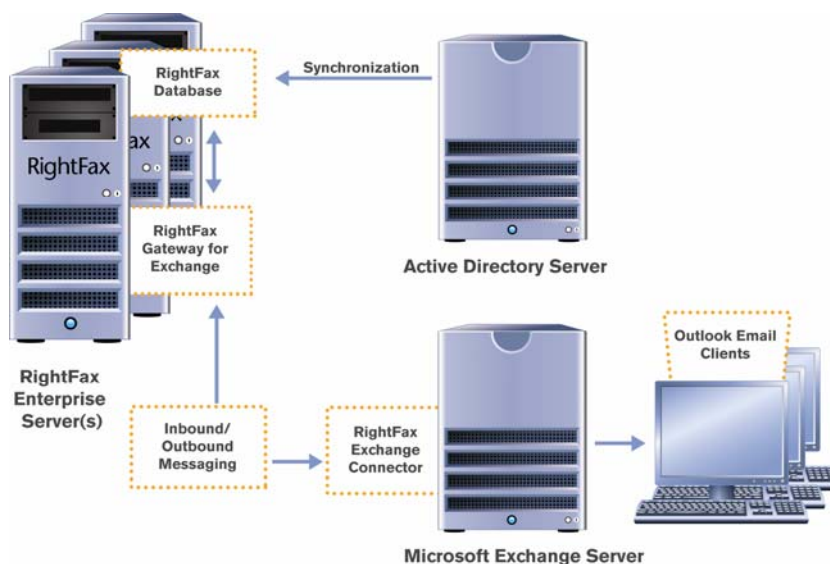
RightFax Microsoft Exchange Module

Links the Microsoft Exchange Mail Server with Desktop Faxing and Active Directory Database Synchronization Features, Creating a Fully Unified Fax and Email Solution

OVERVIEW

Certified for Microsoft Windows 2000 and 2003, Captaris RightFax gives you all the tools you need to fax-enable desktop and business applications. The RightFax Microsoft Exchange Module is an add-on to a RightFax server, which acts as a communication link between the RightFax server and the Microsoft Exchange server allowing users to conveniently send, receive and organize fax documents directly from Microsoft Outlook. Outbound email messages addressed to the RightFax Microsoft Exchange Module are picked up by the RightFax server, which converts them into faxes and transmits them. Incoming faxes can be routed to an email mailbox by specifying each RightFax user's mailbox information in Enterprise Fax Manager. The RightFax Microsoft Exchange Module can also provide notification of fax events via email. With the RightFax Microsoft Exchange Module, RightFax and Active Directory databases can also be synchronized. This ensures that both Active Directory and RightFax client information is consistently and correctly updated. RightFax leverages Active Directory and provides robust synchronization capabilities. User synchronization can occur from Active Directory to RightFax. Fully customizable RightFax field mappings allow administrators to perform all user maintenance from Windows by using the RightFax Snap-in for Microsoft Management Console (MMC). Users created or modified in Active Directory are automatically updated in RightFax. This not only simplifies user administration, but also ensures accuracy and consistency between servers, saving both time and resources.

Figure 1. Overview of the RightFax integration in a Microsoft Exchange environment



FEATURES

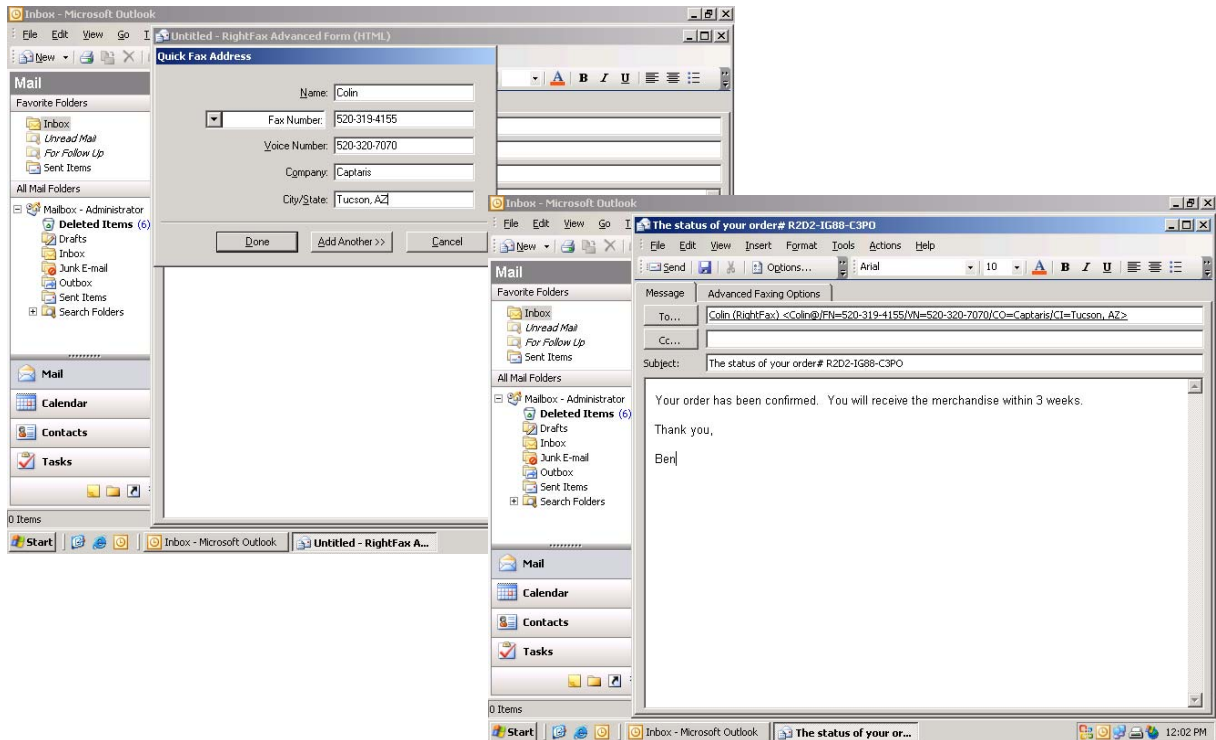
- Create, send, receive and manage faxes directly within Microsoft Outlook; organize, forward and respond to your faxes exactly the same as email messages
- Generate and send new faxes easily to one or more contact addresses in a Microsoft Outlook Contacts folder; include both fax recipients and email recipients in the same form
- Administer your RightFax and Microsoft Exchange systems from a single source with automatic Microsoft Active Directory database synchronization
- Generate custom, automated notifications about sent and received faxes in Microsoft Outlook
- Track inbound and outbound faxes with the Microsoft Exchange Message Tracking Log
- Take advantage of automated redundancy and load-balancing in multi-server environments
- Reduce fax volume on the mail server by sending only email notification and hyperlink to access fax images stored on the RightFax server via Web delivery feature. (Requires RightFax Web Access Module)
- Use encrypted and certified document delivery from Microsoft Outlook. (Requires SecureDocs Module)

HOW IT WORKS

Send and Receive Faxes through Microsoft Outlook

With the RightFax Microsoft Exchange Module users create fax messages directly in Microsoft Outlook as they would create emails. Faxes can be addressed to one or more destinations automatically using the Microsoft Outlook Contacts folder, or addressed manually using a simple dialog. The module includes forms that let the users customize cover sheets, add library documents, attach billing codes and more.

Figure 2. Sending and receiving faxes in Microsoft Outlook is as easy as email.



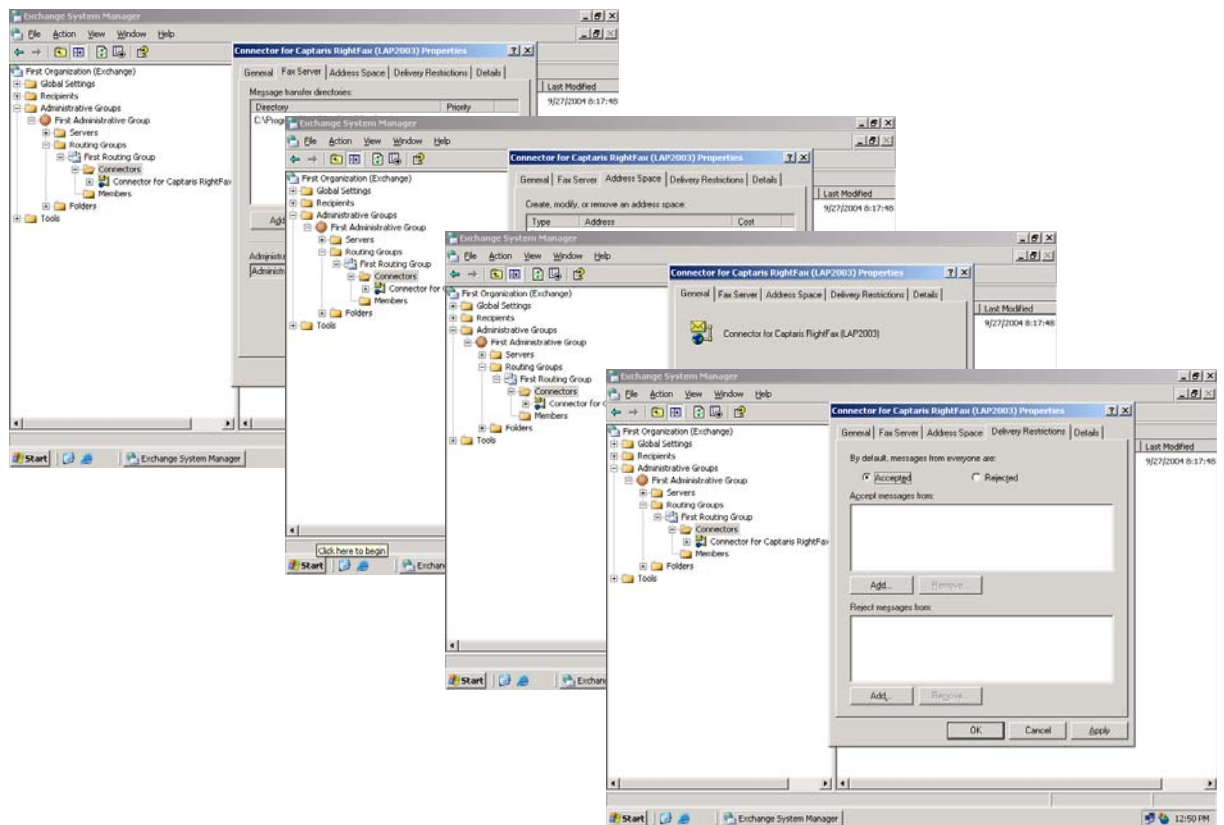
When a user faxes a document from Microsoft Outlook, the module delivers the document to the RightFax server. RightFax renders the document to a fax format, including many native file attachments, adds a cover sheet and/or any specified library documents then transmits the document across phone lines, LAN, WAN or over the Internet.

Take Advantage of Active Directory Synchronization

Synchronization between RightFax and Active Directory links user accounts in Active Directory to corresponding user accounts in RightFax. Modifications to any Windows user automatically apply to the linked user record in RightFax. The network administrator can specify which user accounts should be synchronized, the interval between synchronization and other conditions.

To synchronize user records, each user property in Active Directory corresponds by default to a related user property in RightFax. Administrators can fully customize these associations by using the RightFax Active Directory Synchronization Snap-in for MMC.

Figure 5. The RightFax Snap-in for Microsoft Management Console provides for centralized system administration.



REQUIREMENTS

- RightFax Server with the optional RightFax Microsoft Exchange Module installed
- Microsoft Exchange 2000 and 2003
- Windows clients running Microsoft Outlook 2000 SP3 or higher
- Add the RightFax SecureDocs Module to provide certified, confirmed document delivery with end-to-end security, confidentiality and integrity, all with the speed and immediacy of email

FOR MORE INFORMATION

Captaris is a leading provider of Business Information Delivery solutions that integrate, process and automate the flow of messages, data and documents. Captaris produces a suite of proven products and services, in partnership with leading enterprise technology companies, delivered through a global distribution network. Captaris has installed over 80,000 systems in 44 countries, with 93 of the Fortune 100 using the company's award-winning products and services to reduce costs and increase the performance of critical business information investments. For more information please contact us at www.captaris.com or call +1.520.320.7000.

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