



UNIFYING COMMUNICATIONS

CallXpress 7.9 Features at a Glance

Unified Messaging

Feature	Functionality	Benefits	Location in CallXpress
Secure Unified Messaging	Secure web-based access to voice and fax messages stored on the voice mail server where playback is restricted to telephone or streamed to a Windows-based client	Unlike other methods of Unified Messaging, messages do not interact with the email system and therefore cannot be forwarded as emails to non-subscribers	Web PhoneManager
IBM Lotus Domino/Notes	New template for iNotes R7.0	Better support for users managing their messages with the iNotes web client	Desktop Suite for Lotus Notes and Domino
Text-to-Speech (TTS)	Increased capacity to allow for up to 24 TTS channels	Ability to have up to 3 times as many subscribers using TTS simultaneously compared to previous releases that were limited to a maximum of 8 TTS channels	E-mail Access

Web PhoneManager (WPM)

Feature	Functionality	Benefits	Location in CallXpress
Web Server Agnostic	WPM was re-designed to use web server agnostic code	Can now be installed on IIS under Windows or Apache Web Server under Linux	Web PhoneManager
Web Browser Support	WPM now supports: <ul style="list-style-type: none"> Internet Explorer 6 & 7 for Windows Firefox 2.0 for Windows, Linux, and Mac 	WPM can now be used on a wider range of browsers and operating systems	Web PhoneManager



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Message Management	Ability to record, play, delete, forward, etc. voice mail messages from WPM	Provides a web interface for subscribers to manage their messages	Web PhoneManager
Personal Distribution Lists Management	Subscribers can now manage the distribution lists they sponsor	Provides a graphical interface for subscribers to manage the distribution lists they sponsor	Web PhoneManager
Secure Web Access	WPM can be restricted to allow message playback only over a telephone or streamed to a Windows-based PC	Unlike other methods of Unified Messaging, messages do not interact with the e-mail system and therefore cannot be forwarded as e-mails to non-subscribers	Web PhoneManager
Streaming Audio	WPM can stream voice messages to the client PC	Messages are streamed to the client, preventing a copy of the message from being created on the client	Web PhoneManager
Dashboard	WPM now has a dashboard page where administrative notices can be displayed	Provides another method of delivering administrative notices to subscribers	Web PhoneManager
E-mail Notification Link to WPM	A link to WPM can be included in E-mail Notification	Provides a shortcut for subscribers to launch WPM to retrieve their new messages	SMS / E-mail Notification Template

Integrations

Feature	Functionality	Benefits	Location in CallXpress
Dual Network Interface Card (NIC) Support	Provides support for general data network connectivity using one NIC, while connecting to a voice network for integration to an IP-PBX with the other NIC.	Allows CallXpress to be deployed into environments where voice and data are on separate LANs	CallXpress System Configuration



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Alcatel OmniPCX Enterprise T1/VPS Integration	A T1 based integration to an Alcatel OmniPCX Enterprise PBX	T1 lines can now be used to integrate to an Alcatel OmniPCX Enterprise PBX	CallXpress System Configuration
Alcatel OmniPCX Enterprise SIP Integration	A SIP based IP integration to an Alcatel OmniPCX Enterprise PBX.	SIP based IP phone lines can now be used to integrate to an Alcatel OmniPCX Enterprise PBX	CallXpress System Configuration
Avaya S8x00 SIP Integration	A SIP based IP integration to the Avaya S8x00 series of PBXs	SIP based IP phone lines can now be used to integrate to the Avaya S8x00 series of PBXs	CallXpress System Configuration
Cisco Call Manager Express Integration	A SCCP based IP integration to a Cisco Call Manager Express PBX	CallXpress can now integrate with Cisco Call Manager Express	CallXpress System Configuration
Cisco Call Manager Integration	Verification of the CallXpress SCCP, E1/QSIG and Analog/SMDI integrations with the Cisco Call Manager 5.1 software	Assures reliable integration in a Call Manager 5.1 environment	CallXpress System Configuration
Cisco SRST Integration	Support for Call Manager failover to a Cisco Survivable Remote Site Telephony (SRST) router	CallXpress now supports failover to a Cisco SRST in the event that Call Manager goes out of service	CallXpress System Configuration
Nortel BCM Integration	Verification of CallXpress with version 4.0 of the Nortel BCM software	Assures reliable integration with a PBX running BCM 4.0	CallXpress System Configuration
Nortel BCM Integration	High density Media Bay Modules (MBM) support	CallXpress now supports the use of the DSM 32+ MBM high density cards	CallXpress System Configuration
Nortel CS1000 SIP Integration	A SIP based IP integration to the Nortel CS1000 PBX	SIP based IP phone lines can now be used to integrate to a Nortel CS1000 PBX	CallXpress System Configuration

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Nortel CS1000 T1/QSIG Integration	A T1 based integration to the Nortel CS1000 PBX	T1 lines can now be used to integrate to a Nortel CS1000 PBX	CallXpress System Configuration
Nortel Meridian/CS1000 Integrations	Verification of CallXpress with version 4.5 of the Succession PBX software	Assures reliable integration with a PBX running Succession 4.5	CallXpress System Configuration

Compatibility

Feature	Functionality	Benefits	Location in CallXpress
Microsoft Outlook 2007	Verification of Microsoft Outlook 2007 installed on the subscriber's client workstation	Assures reliable operation of the Desktop Suite for Exchange client software on a client workstation with Outlook 2007 installed	Desktop Suite for Microsoft Exchange
Microsoft Windows Vista Business	Verification of the CallXpress administrative and end-user client applications on a workstation with Windows Vista Business installed	Assures reliable operation of Administration, Reports, Diagnostics and the Desktop Suite client applications when run on a workstation with Microsoft Windows Vista Business installed	Administration, Reports, Diagnostics, and Desktop Suite client applications
MWI for Exchange	Better support for Exchange environments which have SSL installed on the same Exchange server as MWI for Exchange	Increased compatibility for Exchange environments with varying deployments of SSL	Desktop Suite for Microsoft Exchange
MWI for Exchange	Support for Exchange clusters	Allows MWI for Exchange to run in a clustered Exchange environment	Desktop Suite for Microsoft Exchange
MWI for Exchange	New configuration utility to configure MWI for Exchange	Provides more advanced configuration options to fine tune MWI for Exchange for complex environments	Desktop Suite for Microsoft Exchange

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MWI for Exchange	Configurable to use an event sync or polling	Event sync provides the potential for better performance, whereas polling is easier to configure and is more compatible with complex environments	Desktop Suite for Microsoft Exchange
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System Prompts

Feature	Functionality	Benefits	Location in CallXpress
Female English NA Concise Prompt Set	Reduced wordiness of some of the prompts for the Octel Aria and Serenade (VMX) TUIs	Speeds up the prompting in places where the prompt was too wordy and took a long time to play	Octel Aria and Serenade TUIs
Brazilian Portuguese, Swedish, Danish, Norwegian, Dutch, Italian, and Finnish prompt sets	New prompt sets for International markets	CallXpress now supports a wider range of languages	CallXpress System Configuration

For More Information

For 25 years, AVST has been shaping the evolution of communication, with more than 38,000 customers. Our award-winning CallXpress solution has been unifying communications for companies all over the world. So as the world of enterprise communications advances, you can be assured that AVST has your future covered. To learn more visit www.avst.com or contact us at +1.949.699.2300.